

General

A single session lasts for one hour. Sessions may be carried out in clients' homes, schools or nurseries, or within the community (e.g. a trip to the park).

Sessions may be used for assessment, observation or therapy according to the client's wishes and the therapist's judgement of what would be beneficial.

An initial assessment may consist of several sessions (e.g. one session of assessment in the client's home, one session of observation at school, one session of observation in a community setting).

Session rates

Time spent planning and preparing before sessions and writing up notes after sessions (approximately one hour) is included in the prices.

Payment methods

Payment is accepted by cheque, cash or in advance through our website. In case of no payment, the therapist will not conduct any further sessions until the payment has been received.

Payment is due before your session.

Cancellation by the therapist

If the therapist cancels an appointment, the session can be re-arranged at a date and time, which is convenient for the client and the therapist.

Cancellation by the client before the day of the appointment

If the client cancels an appointment latest 24 hours before the appointment, the session can be re-arranged at no cost.

Cancellation by the client on the day of the appointment

If the client cancels an appointment on the day of the appointment (less than 24 hours before the session), then the bill-payer will be invoiced.

Non-attendance

If the client fails to attend the appointment and does not attempt to cancel, then they will be invoiced for the full session rate. If the session, which was not attended is part of a block then the session will still count as one of the block's sessions. The following constitute failure to attend an appointment:

- The therapist attends the client's home for an appointment, but the client is not at home.
- The client is not showing up for the agreed session

Travel

The client will be charged travel time at half the hourly session rate. Time (and cost) of travel will be estimated using Google Maps. Where there is a discrepancy (e.g. if the actual journey time is less than the estimated journey time), the travel costs will be adjusted to match the actual travel time.

Travel by public transport

The client will be charged the actual cost of travel.

The therapist will aim to select the method of transport, which is most cost-effective for the client.

For example, a bus journey costing £5 would be selected in favour of a walk which would take 30 minutes and be charged at half the hourly session rate, therefore costing £15.

Fee changes

Fees are subject to annual increases to reflect the cost of living. Existing clients will be given 8 weeks notice of any changes in fees. Fee changes do not affect the price of blocks which have already started or sessions which have already been booked or invoiced.

Please notice:

All client details, case notes and correspondence will be stored securely and treated confidentially.